

NEW ERRA DOORS CORP

CARE GUIDE (2020 FIBERGLASS DOORS EDITION)

TAKING CARE OF YOUR DOOR

New Erra Doors uses high-end paint with the best chemicals to assure the customer with a long lasting and enduring product. Not only the paint is of best quality, but also the materials used in the steps of making the door. From making the door strong enough to hold during the strongest winds, to keeping your house safe and dry during the long-lasting Florida storms.

Finished doors leave our workshop having been carefully finished and sealed to keep it protected and beautiful. The key to keep the doors looking as beautiful as the day it was installed is to just follow a few simple guidelines; it is as simple as any other art masterpiece at your home. Following the directions below will help ensure the door's continued longevity and beauty for many years to come.

NEVER USE ABRASIVE CLEANERS

It's low maintenance. Fiberglass doesn't expand and contract, temperature swings don't degrade the finish. To prevent fading—which will happen sooner if your door faces the beating sun, has a dark finish, or has no sheltering overhang & to keep that protective coat fresh, a routine upkeep is needed with regular cleaning with a damp cloth. Never use abrasive or caustic cleaners like Glass cleaners or Bleach. These and similar products contain harsh chemicals that adversely affect metal finishes.

Lockset maintenance is recommended by the manufacturer EMTEK:

https://emtek.com/images/COVID_FAQs.jpg and you can also check out this article on how to clean your hardware best: [What can I use to clean my door and window hardware products?](#)

Glass Maintenance; Prepare a gentle cleaner, such as dishwashing liquid mixed with warm water. Use a clean cloth to carefully wash the glass with the solution, then dry with another clean cloth. Alternately, you can use a vinegar and water cleaning solution, or your favorite store-bought glass cleaning product.

Try to keep water or glass cleaners from running down the rest of your door to avoid damaging the paint. If any liquid does run down, simply wipe it dry.

ADEQUATELY PROTECT THE EXTERIOR OF THE DOOR

New Erra Doors recommends and advises all doors and components installed have an adequate overhang to retain our warranty. This is necessary to reduce the chance of discoloration and/or cracking from water and/or sunlight. During construction, we recommend that the doors be covered to avoid any damage such as dents, bumps and construction debris. Failure to protect the door will void the warranty.

REFINISHING

Eventually it will be necessary to refinish the paint in the door. Even the best maintained door will eventually need some level of refinishing. Exposure to rain and sun will be the main factors in determining when and how often this will be needed. Doors with regular sunlight exposures will require the most frequent refinishing. We recommend hiring a professional when you are ready to refinish your door.

TAKING CARE OF YOUR GLASS

Taking care of your glass is just as important as taking care of your door. Make sure to clean your glass properly, and follow the suggestion we have below. Some suggestions from most vendors of glass include:

- DO protect glass during all stages of construction
- DO caution other trades against allowing other materials to contact the glass
- DO watch for and prevent conditions that can damage the glass
- DO be aware of and follow the glass supplier's specific cleaning recommendations
- DO clean glass when dirt and residue appear
- DO clean the glass surface with a clean water to loosen dirt and debris build up
- DO use a window cleaning squeegee to remove all moisture from the glass
- DON'T clean tinted glass surfaces in direct sunlight

TAKING CARE OF YOUR LOCKSET & HARDWARE

As a door manufacturer, we understand that sometimes the change in weather can alter the door causing the lockset to become out of adjustment.

If the lockset is in need of an adjustment because the door has moved, New Erra Doors will come out and adjust the door within the warranty period for free. If outside the warranty period or if the lockset has taken damage due to any other causes, there will need to be a service call charge received by the office prior to scheduling repairs.

Please make sure you do not engage the deadbolt when the door is open as if the door is closed with enough force it can damage the inactive door.

Please do not try to use the inactive door's lockset. The lockset is meant to be inoperable, only trim to match the active lockset.